

Order Form

Count	Description	Total
	Dial-A-Ride 10-ride Ticket Books @ \$20.00	
Total		
Name		
Street		
City		
Phone		
Email		
Please review policies on-line and initial below as applicable:		
<input type="checkbox"/>	I accept the terms of the program.	
Mail with payment payable to Town of Acton: MinuteVan Coordinator c/o TransAction Associates Inc. 5 Wheeling Avenue, Woburn, MA 01801		



For More Information on
MinuteVan Services,

www.minutevan.net

978-844-6809



4/29/13



Town of Acton

Dial-A-Ride

Shared ride van service around town and to nearby locations by reservation





A unique transportation service offered by the Town of Acton.

- Book trips by calling the dispatcher at 978-844-6809 or going on-line to www.minutevan.net
- Book your trip at least 24-hours in advance, the more notice you can give the more likely you will be able to get your preferred time.
- The service covers anywhere in Acton or within a 3.5 mile radius of Acton Town Hall (see www.minutevan.net for map) on a space-available basis.
- Children under age 12 may ride with an adult.
- Children aged 12—18 may ride alone with their parent's permission (packet on-line at www.minutevan.net).

Service operates Monday through Friday with the exception of the following holidays: New Year's Day, President's Day, Patriot's Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Thanksgiving and the day after, and Christmas Day.



Program Overview

- Trips within Acton — \$2/trip, \$1/trip Seniors/Disabled
- Out-of town trips (within 3.5 mile radius of Acton Town Hall) — \$4/trip, \$1.50 /trip Seniors/Disabled
- Out-of-town locations served include: West Concord Center, Emerson Hospital, Maynard Center, Skating Rink and Food Pantry in Boxborough, and more.
- Vehicle operates Mon-Fri, 8:00-11:00 AM and 1:15 to 6:15 PM, except holidays .

We are happy to accommodate our passengers.

- **The van is equipped with a wheelchair lift;**
- **Service animals are welcome on the vehicles to assist individuals with disabilities, they must remain on a leash/under full control of the owner at all times;**
- **Any other specific requests can be discussed with the dispatcher.**



To Use the Service:

1. Order tickets using form on this brochure or purchase directly from the driver.
2. Under 18, parent/guardian completes permission packet before first use and updates annually (www.minutevan.net).
3. Book a trip or check availability by calling the dispatcher between 8:30 AM and 4:00 PM , or leaving a message to have your call returned.
4. You will get a confirmed time from the dispatcher (may be adjusted to accommodate all riders).
5. Be ready and watch for bus 15 minutes before the confirmed time. Please wait up to 15 minutes after the designated pick-up time to allow for traffic and delays,
6. Bring only what you can carry yourself.
7. All participants must be independent and cooperative, and know where they are going and why.
8. Cancellations must be made by 5:00 PM the day before the trip. A message can be left on the dispatch line at 978-844-6809.