

Boxborough Select Board & Town Administrator Strategic Goals

Approved by the Select Board
On March 11, 2024
4 (favor) 0 (opposed)

1 Year Strategic Focus:

- Succession planning
- Negotiate union & employment contracts
- Financial stability
- Budget forecasting
- Customer service (include survey & input/feedback form)
- ARPA
- Organizational professional development
- Employee well-being, engagement & appreciation
- Communication methodology
- Sustainability consideration in decisions
- Governance roles & responsibilities
- Organizational culture statement
- Dispatch transition
- Fire Chief Onboarding
- Fuel tank replacements
- Liberty Square Road Culvert replacement

10 Year Strategic Plan:

- Water line extension
- Fire Station replacement
- Community Center
- Public transportation solutions
- Police Station upgrade
- IT strategy
- Fee structure analysis
- Employer of Choice (collaborate with Personnel Board)
- Community emergency management plans/training
- Facilities review
- Complete streets