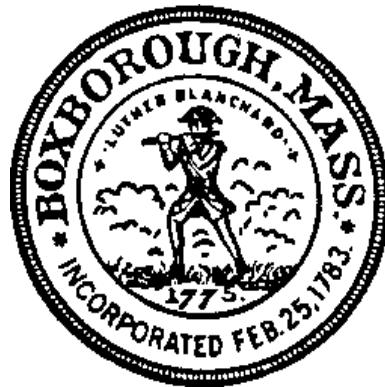


Town of Boxborough, MA

PERSONNEL ADMINISTRATION PLAN



EFFECTIVE DATE November 1, 1987

Current as of May 12, 2025

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ARTICLE I. PERSONNEL ADMINISTRATION PLAN AND PERSONNEL BOARD

Section 1. In accord with the provisions of MGL Chapter 41, Sections 108 A and 108 C, and every other power it thereto in any way enabling, the Town of Boxborough, in Town Meeting assembled, hereby establishes this Personnel Administration Plan for the Town of Boxborough (hereinafter referred to as the "Plan"), as well as a Personnel Board (hereinafter referred to as the "Board") to administer said Plan and other provisions of its By-Laws pertaining to personnel, this 1st day of July, 1980.

Amended:
ATM 2018

This Personnel Administration Plan establishes policies, procedures, and regulations as it deems necessary. This Personnel Administration Plan does not create a contract nor is it to be interpreted or construed as creating any contractual obligations of any kind between the Town and any of its employees.

ARTICLE II. APPLICATION

Section 1. The Plan set forth below classifies all positions occupied by employees of the Town of Boxborough into groups and classes doing substantially similar work and having substantially equal responsibilities.

Amended:
ATM 2018

The Plan applies to those persons who have retired from employment with the Town under conditions specified in Section 6, Article XII, as amended.

Section 2. The Plan applies to all employees of the Town, except positions filled by popular election. A collective bargaining agreement or personal contract with conflicting provisions prevails over the terms of this Personnel Administration Plan.

ARTICLE III. DEFINITIONS

Section 1. The Plan shall be administered by the Personnel Board consisting of five (5) unpaid members residing in Boxborough, each of whom shall be appointed by the Select Board for a term of three years.

Section 2. Employee Categories

Amended:
ATM 2024

a. Regular, Full-Time Employees are employees of the Town who are regularly scheduled to work 40 hours during their regular work week.

Amended:
ATM 2009

b. Regular, Reduced-Hours Employees are employees of the Town who are regularly scheduled to work at least 20 hours, but fewer than 40 hours during their regular work week.

c. Regular, Part-Time Employees are employees of the Town who are regularly scheduled to work fewer than 20 hours during their regular work week.

d. Temporary, Full-Time Employees are employees of the Town who are scheduled to work 40 hours during their work week for a period which does not exceed four consecutive months.

e. Temporary, Reduced-Hours Employees are employees of the Town who are scheduled to work at least 20 hours, but fewer than 40 hours, during their work week for a period which does not exceed four consecutive months.

f. Intermittent Employees are employees who are employed from time to time to meet the needs of the Town as they arise.

Amended:
ATM 1995

g. Exempt Employees are Administrative, Executive, and Professional employees, as defined by the Fair Labor Standards Act. Exempt employees are exempt from only Article III, Section 4 and Article VII Sections I through 5 and Article VIII

Section 1. Effectively, exempt employees are not subject to overtime and minimum wage laws. All other provisions of the Bylaw shall apply.

h. Non-exempt employees are as defined by the Fair Labor Standards Act. They are eligible to receive overtime after 40 hours per week worked.

Amended:
ATM 2018

i. Exempt Trainees are those people who are being trained for jobs and will receive no compensation during the training period. This category must follow the six criteria outlined in the Fair Labor Standards Act.

1. The training, even though it includes actual operation of the facilities of the employer, is similar to that which would be given in a vocational school.
2. The training is for the benefit of the trainees.
3. The trainees do not displace regular employees, but work under close supervision.
4. The employer that provides the training derives no immediate advantage from the activities of the trainees, and on occasion operations may actually be impeded.
5. The trainees are not necessarily entitled to a job at the completion of the training program.
6. The employer and the trainee understand that the trainees are not entitled to wages for the time spent in training.

Amended:
ATM 2024

j. Per Diem Workers are those workers who are hired to meet the staffing needs of the Town, e.g., Reserve Police officers, part-time firefighters and other intermittent employees. Per Diem Firefighter/EMT's references throughout this document refer to the following positions: Call Firefighter or EMT, Per Diem Firefighter/EMT, Per Diem Fire Lieutenant/EMT, Per Diem Captain/EMT, and Per Diem Deputy Chief.

k. Promotion: When an employee advances to a position that is classified at a higher salary grade, or in certain circumstances, an acknowledgment of significant greater responsibilities within the same grade/position.

l. Reclassification: The assignment of an existing position to a new grade and/or step when substantive, measurable changes occur in responsibilities. This change is based on an evaluation of expansion on the duties, responsibilities, scope, impact, and/or qualifications of the position.

Section 3.

Pay Period is a fourteen-day period.

Amended:
ATM 2006

Section 4.

Regular Work Period shall consist of forty (40) hours during each week, unless the Town requires fewer hours of work from such position.

Section 4a.

Regular Work Period Per Diem Firefighter/EMT - The regular work period for Per Diem Firefighter/EMTs shall consist of a maximum of 50 hours in any one week.

Section 4b.

Regular Work Period Reserve Police Officers - The regular work period for Reserve Police Officers shall consist of a maximum of 40 hours in any one week.

Section 5. Continuous Service is any period of continuous paid service, including paid leaves of absence and time on Workers' Compensation, but excluding unpaid leaves of absence, other than unpaid leaves of absence for military service. Service accumulation will restart after the completion of the unpaid leave.
Amended:
ATM 2018

Section 6. Seniority shall be computed substantially in accord with the provisions of MGL Chapter 31, Section 33.

Section 7. Grievance is a dispute arising under and involving the interpretation, meaning, or application of any of the express provisions of this Plan.
Amended:
ATM 1993

Section 8. At Will. Employment with the Town is voluntarily entered into and is therefore "at will." The employee is free to resign at any time. Similarly, the Town may terminate the employment relationship at any time, with or without cause, so long as there is no violation of applicable local, state or federal law.
Amended:
ATM 2018

Section 9. Partner is defined as a member of an entity, formed by two persons, in which the individual and employee shall reside together in a common household in a relationship of mutual support, caring, and commitment, and intend to do so indefinitely. Partners must consider themselves to be a family, be each other's sole domestic partner, and be eighteen years old or over. Neither individual may be married to anyone nor have a different domestic partner, nor may the partners be related by blood closer than would bar marriage in the Commonwealth of Massachusetts. Further, the individuals must share basic living expenses, e.g., basic food, shelter, and other joint expenses, and the employee shall show evidence of this.
Amended:
ATM 2002

Section 10. Whenever gender-based personal pronouns are used in the Plan, they shall be read with equal force and meaning as referring to either gender.
Amended:
ATM 2018

Section 11. The Schedule is defined as the "Classification and Compensation Schedule," which is found at the end of the Plan.
Amended:
ATM 2015

ARTICLE IV. ADMINISTRATION

Section 1. The Plan shall be administered by the Personnel Board, as defined in Article III Section 1 of the Plan.
Amended:
ATM 2006

Section 2. The five members of the Board shall not be deemed employees of the Town.
Amended:
ATM 2008

Section 3. The Board shall establish such policies, procedures, and regulations as it deems necessary for the administration and maintenance of the Plan including the schedules annexed thereto. The policies, procedures, and regulations shall be subject to review and approval by the Select Board.
Amended:
ATM 1993

Section 4. The Board may employ such assistance and incur such expenses as it deems necessary to carry out its duties, subject always to the availability of monies appropriated by the Town for that purpose.

Section 5. The Board shall elect a Chair and a Clerk from among its members each year. A majority of the Board shall constitute a quorum for the transaction of business. The votes of a majority of all the members of the Board shall be necessary on any matter upon which it is authorized to act.

Section 5a. Members shall attempt to attend all meetings of the Board. Except for periods of vacation or other unusual or extenuating circumstances, if a Board member misses more than five (5) meetings annually, a majority of the Board may vote to recommend to the appointing authority removal of that member from the Board.

Section 6. The Board shall cause the following personnel records to be maintained in a secure place for each employee of the Town.

- a. a copy of the letter offering employment and containing:
 - i. starting date
 - ii. starting rate of pay
 - iii. job title and job description
 - iv. employee category
 - v. scheduled work hours
 - vi. benefits
- b. application form
- c. references
- d. date of birth
- e. Social Security number
- f. changes in pay
 - i. performance evaluations (one at least every 12 months)
 - ii. acknowledgement of policy form
 - iii. other information that the Board may deem proper and necessary to the effective administration of the Plan

Section 6a. A central personnel file, for all positions subject to the Classification and Compensation plans and the employees occupying these positions, shall be established in the Office of the Select Board. Original files shall be maintained for the Personnel Board by the Town Administrator, or person designated by the Town Administrator. A copy of the files may be maintained by the Department Head, on site, provided the file copies are under lock and key and access is restricted.

These records shall contain the information prescribed in Article IV, Section 6, above. Each employee of the Town, and all future employees except elected officials, shall be required to complete the "Application for Employment" form in order to update and maintain the basic personnel file data. The Town Administrator will furnish these forms to each Department Head. The Department Head shall be responsible for furnishing all data needed for the completion of the personnel record.

No material derogatory to an employee shall be filed in a personnel record without the knowledge of the individual employee.

Employees shall have the right to inspect the contents of their personnel files in the presence of the Town Administrator or the designated representative of the Town Administrator.

Section 7. The Board will establish and maintain a Position Classification Plan.

Amended
ATM 2015

ARTICLE V. THE POSITION CLASSIFICATION PLAN

Section 1. Definitions

Amended:
ATM 2018

- a. The position classification plan describes the process by which a position is created and analyzed and placed on the Classification and Compensation Schedule.
- b. A position is defined by assigned duties and responsibilities, requiring the full or part-time employment of one person. A position may be occupied or vacant.
- c. A class is a group of positions (or one position) that:
 1. Has similar duties and responsibilities;
 2. Requires like qualifications; and
 3. Can be equitably compensated by the same salary range.
- d. The class title is the official designation or name of the class as stated in the class specification. It shall be used on all personnel records and actions. Working or office titles may be used for purposes of internal administration.

Section 2.

Amended:
ATM 2018

Classification of Positions

All positions occupied by employees of the Town are hereby classified into the classes set forth in the Classification and Compensation Schedule, which is incorporated in this Plan and made a part hereof.

Section 3.

Amended:
ATM 2022

Classification of New Positions

The Department Head or other supervisor shall complete a position description covering the duties and responsibilities of each proposed position. The Personnel Board with approval of the Select Board shall classify or reclassify the position to one of the classes in the position classification plan. If a suitable class does not exist, the Department Head or other supervisor shall recommend the establishment of a new class in accordance with the provisions of Section 7 of this Regulation and classify the position to it.

Section 3a.

Amended:
ATM 2022

Classification Appeals

If an employee has facts that indicate to the employee that said employee's position is improperly classified, the employee may request, through the Department Head, that the Personnel Board review the classification of the position. Such request shall be submitted in writing and shall contain a statement of justification. The employee shall have a right to file a grievance, in accordance with the provisions of Article XV of this Plan, if the Department Head does not submit the classification request for review by the Personnel Board.

Section 4.

Amended:
ATM 2018

Amended:
ATM 2009

Maintenance of the Plan

- a. Each time a vacancy occurs, if the appointing authority feels it is necessary, a position description shall be completed by the Department Head and submitted to the Personnel Board for a review of the allocation of the position.
- b. Each time a department is reorganized, position descriptions for all affected employees shall be submitted by the Department Head to the Personnel Board for review.

Amended:
ATM 2009

Amended:
ATM 2018

Amended:
ATM 2018

- c. The Personnel Board may require Department Head(s) to submit position descriptions on a periodic basis, or any time it has reason to believe that there has been a change in the duties and responsibilities of one or more positions.
- d. Each time a new class is established, a new class specification shall be written and incorporated into the existing plan. The class title shall be added to the schematic list of titles. Likewise, an abolished class shall be deleted from the position classification plan by removing the class specification and eliminating the class title from the schematic list of titles.
- e. The Personnel Board shall conduct a general review of the position classification plan from time to time.

Section 5.

Amended:
ATM 1999

Interpretation of Class Specifications

The class specifications are descriptive and not restrictive. They are intended to indicate the kinds of positions that shall be allocated to the classes.

Section 6.

Amended:
ATM 2018

Official Copy of the Positions Classification Schedule

Official copies of the Personnel Administration Plan, the Classification and Compensation Schedule, and job descriptions shall be maintained by the Town Administrator or designee.

Section 7.

Amended:
ATM 2015

Amendments to the Position Classification Schedule

Each time it appears desirable to establish a new class of positions or to abolish a current class of positions, the Personnel Board shall propose such change by modifying the Schedule for approval at Town Meeting.

ARTICLE VI. THE PAY PLAN

Section 1.

Amended:
ATM 2018

Amended:
ATM 2017

Amended:
ATM 2017

New Appointees

- a. Generally, a new employee shall be paid the minimum rate of pay for the employee's job classification, assuming that the employee meets the minimum qualifications stated in the job specification.
- b. If a new employee more than meets the minimum qualifications, the Town Administrator or the Library Director shall have the discretion to place the employee on a higher step with the recommendation of the Personnel Board Chair and Select Board Chair or the Board of Library Trustees, as appropriate.
- c. Each new employee shall be required to serve a training period of six months, which period is counted beginning from the first date the employee works, not including time spent as an exempt trainee. Unsatisfactory trainee employees shall be separated on or before the completion of their training period. The written approval of the employee's Supervisor and either the Select Board or Library Trustees, as appropriate, shall be required before the employee shall become a regular full-time, regular reduced-hours or regular part-time employee.

Section 2.

Amended:
ATM 2023

Promotions or Reclassifications

- a. When an employee is promoted to a position in a higher class or the position they hold is reclassified to a position in a higher grade, the employee's salary shall be increased to the first step that provides them with an increase in pay of no less than 4% above their base pay prior to the promotion or reclassification. If the department head recommends a higher step increase, they must do so in writing as warranted by the employee's qualifications and performance, subject to the approval of the Town Administrator.

Section 3. Amended: ATM 2018	<u>Transfers</u>	There shall be no immediate change in the salary rate of an employee who is transferred unless the employee's salary is below the approved minimum of the new position. If a new employee is transferred to a position in a job classification having a higher salary rate than the job classification from which the employee was transferred, such change shall be deemed a promotion and the provisions governing promotions shall apply.
Section 4. Amended: ATM 2009	<u>Demotions</u>	When an employee is demoted to a lower class position, the employee shall be paid at a rate that is within the approved range for the employee's lower class position. The rate of pay will be set by the Department Head and reviewed by the Personnel Board.
Section 5. Amended: ATM 1990	<u>Reallocation Downward</u>	When an employee's position is reallocated to a lower class of positions, the employee shall be permitted to continue at the employee's present rate of pay during the period of incumbency (except in the event of general service-wide reductions) but shall not be entitled to a salary increase.
Section 6. Amended: ATM 2009	<u>Reinstated Employees</u>	A reinstated employee shall be paid at a salary rate within the approved range for the position to which the employee is reinstated. The Department Head will establish the rate, which will be reviewed by the Personnel Board.
Section 7. Amended: ATM 2025	<u>Salary Step Advancements</u>	Employee step advancement occurs annually, provided the annual reviews have been completed by June 1. Employees with satisfactory performance "Proficient" or higher subject to the approval of the Department Head and Town Administrator will move to the next step level on July 1 of each year.
		Subject to the limitations set forth in the above paragraph, new employees will be eligible for a step increase at the start of the next fiscal year (July 1) after they complete their initial six months of employment.
Section 8. Amended: ATM 2018	<u>Responsibility for Administration</u>	The Personnel Board, with the approval of the Select Board, shall be responsible for administering the pay plan for all positions. The Boards shall be responsible for ensuring that the administration of the plan for all employees is on an equitable basis.
Section 9.	<u>Interpretation</u>	The Personnel Board shall be responsible for interpreting the application of the plan to all pay problems that are not specifically covered by this regulation, using the principles expressed herein as a policy guide.
Section 10. Deleted ATM 2009	<u>Initial Adjustment to the Pay Plan</u>	
Section 10. Amended: ATM 2021	<u>Review and Amendment of the Pay Plan</u>	<ol style="list-style-type: none"> a. Prior to the annual submission of their budget, but no later than February 1, the Select Board, assisted by the Personnel Board, shall have completed a review of the pay plan and shall submit recommended amendments. b. The rates of pay for each class of positions prescribed in the position classification plan for the Town of Boxborough shall be changed and rates of pay for new classes of positions shall be approved at Town Meeting.

Section 11.
Added ATM 2022

Temporary Out of Grade Work

Whenever at the direction of the Town Administrator, or at the direction of the Department Head with the consent of the Town Administrator, an employee is assigned tasks and responsibilities for a period of more than ten (10) business days which are normally and ordinarily performed by another employee in a higher grade and which are not among those tasks and responsibilities that the employee would normally and ordinarily be expected to perform under the terms and conditions of the job description for their position, the employee shall be paid an additional five (5) percent of their base pay for the period of time beyond ten (10) business days that they perform the "out of grade" tasks and responsibilities provided, however, that in no case shall they be paid more than the top step of the higher grade position which would normally and ordinarily carry out such tasks and responsibilities.

ARTICLE VII. HOURS OF WORK AND OVERTIME

Section 1.

Amended:
ATM 2006

The regular workweek of all regular full-time employees shall consist of forty (40) hours in any one week.

Section 2.

Amended:
ATM 2006

The regular work period for Per Diem Firefighter/EMTs shall consist of a maximum of 50 hours per week.

Section 3.

Amended:
ATM 2006

The regular work period for Special Police Officers shall consist of a maximum of 40 hours per week.

Section 4.

Amended:
ATM 2024

a. A non-exempt employee, EXCLUDING a Per Diem FF/EMT, shall be paid at one and one-half (1.5) times their regular rate for work:

1. in excess of forty (40) hours worked in one (1) week, or
2. in excess of eight (8) hours in one (1) day, when required in an emergency or safety threatening situation, or
3. all work performed on Saturday and Sunday when NOT part of the regularly scheduled workweek.

4. For the purposes of this plan, if Town Hall Offices or Library are closed for business during normal working hours due to an emergency, then those hours will be treated as "hours worked" for the employees assigned to work at those locations.

b. A Per Diem Firefighter/EMT shall be paid at one and one-half (1.5) times their regular rate for work:

1. in excess of fifty (50) hours worked in one (1) week, including collectively all scheduled shifts, public education courses, and department hosted training combined, or
2. in excess of their shift hours, when required in an emergency or safety threatening situation.

3. all work performed on Saturday and Sunday when NOT part of the regularly scheduled workweek.

c. An emergency shall be defined as "a situation or occurrence of a serious

Section 9.
Added TM 2024

Fire Department Callbacks and Public Education.

For all fire department callbacks and public education programs, the employee shall be compensated for the time worked at the employee's hourly rate, but in no event the employee's compensation be measured by less than four hours.

 nature, developing suddenly and unexpectedly, and demanding immediate action."

- d. An emergency is deemed to occur when so declared by the Employee's Department Head or governing board, or a designee of the aforementioned individual/board.

Incidental overtime, such as incurred helping a citizen who asked for service late in the day, should be compensated with an equal amount of time arriving late or leaving early another day during the same week.

All overtime must be pre-approved by the Department Head or designee.

Overtime shall be equitably distributed among personnel in each department who ordinarily perform such related work in the normal course of their work week. Employees who are offered overtime work and refuse will be credited with having had their turn.

Section 5. In lieu of the overtime compensation provided in Section 4, a regular full-time employee may receive paid time off at the rate of 1.5 times each overtime hour worked in excess of forty hours during any pay week, provided that:

Amended:
ATM 2018

- a. The employee secured the approval thereof of the employee's Department Head, prior to working the overtime.
- b. An employee may accrue no more than five days off in lieu of compensation during any fiscal year unless approved by the Department Head.
- c. Prior to using accrued compensatory time, an employee shall be required to give the Department Head notice and the Department Head shall approve the request unless doing so would unduly disrupt the operations of the Town.

Section 6.
Amended:
ATM 1995

Exempt Employees are those Administrative, Professional, and Executive employees, as defined by the Federal Fair Labor Standards Act, and they are exempt from the provisions concerning the length of the work-week. Their annual salary is considered adequate compensation for the completion of those tasks required by their job.

Section 7.
Amended:
ATM 2000

All non-exempt employees, including per diem, are paid overtime for working on holidays.

Section 8.
Amended:
ATM 2015

DPW Snow and Ice Removal.

This section shall apply only to DPW employees involved in the removal of snow and ice. A DPW employee who works in excess of eight (8) hours in any single work day will be paid at the rate of time and a half the employee's regular rate of pay, for the time worked in excess of eight (8) hours in that work day. If the employee is being paid at the rate of time and a half and continues to work into the employee's next shift, the employee will continue to be paid at time and a half until the continuous work period ends and the employee is relieved of duty. A rest period of not more than four (4) hours shall not cause the continuous work period to end and pay at time and a half shall resume when the employee returns to work from such rest period.

ARTICLE VIII. OTHER FORMS OF PAY

Section 1. Amended: ATM 2006	<u>Call in Pay</u>	If any employee is called to work while the employee is not scheduled to be on duty, the employee shall be compensated for the time worked at the employee's hourly rate, but in no event shall the employee's compensation be measured by less than four hours.
Section 2. Amended: ATM 2024	<u>Detail Pay</u>	<p>1. Town Details. A Reserve Police Officer or Police Lieutenant working a town detail will be compensated at one and a half (1.5) times the hourly rate established for Reserve Police Officer under the Schedule, with a minimum of four hours per detail.</p> <p>2. Private Details.</p> <p>a. From 7AM to 7PM Monday through Friday, a Reserve Police Officer or Police Lieutenant working in a private detail will be compensated at a rate of sixty-five dollars (\$65) per hour, for a minimum of four (4) hours. After four (4) hours worked, an employee working the private detail will be compensated at the rate of sixty-five dollars (\$65) per hour for a minimum of (8) hours. Any hours over eight shall be billed in four-hour increments at ninety-seven and a half dollars (\$97.50) per hour. From 7PM to 7AM Monday through Friday along with Saturdays, Sundays, and Holidays (as described in Article IX Holidays), the hourly rate of pay shall be ninety-seven and a half dollars (\$97.50) per hour. The hourly rate for private strikes and labor actions shall be \$90 per hour.</p> <p>b. A Per Diem Firefighter/EMT working a private detail will be compensated at the rate time and one-half of the Captain's hourly wage with the Master's Education Incentive, for a minimum of four (4) hours. After four (4) hours worked, an employee working the private detail will be compensated at the rate of time and one-half of the Captain's hourly wage with the Master's Education Incentive, for a minimum of eight (8) hours. An employee working additional hours in excess of eight (8) hours will be compensated on an hour-to-hour basis at the rate of ninety dollars (\$ 90) per hour for those hours in excess of eight (8) hours will be compensated on an hour-to-hour basis at the rate of 1.5 Times the above rate for those hours in excess of eight (8) hours. Any Acton Boxborough School District and Town funded and sponsored events details shall be compensated at sixty dollars (\$60) per hour.</p> <p>c. The private detail rate(s) are subject to periodic review and modification by the Personnel Board with the approval of the Select Board. It does not require Town Meeting approval.</p>
Amended: ATM 2021		All private details shall be billed to the contractor.

Section 3. Amended: ATM 2018	<u>Tuition Reimbursement</u>	Full-time employees who have worked full time for the Town for at least 12 months are eligible for reimbursement of tuition and the cost of books, within the limits of the approved educational budget for the department, provided that:
	<ol style="list-style-type: none"> 1. The course provides for professional development related to the employee's current work assignment. 2. Department Head has approved in writing in advance of the employee registering for the course. 3. The course is completed with a grade of B or better. 	

4. The institution is fully accredited.
5. Employee schedules class attendance outside of the regular work hours.
6. Reimbursement of tuition per employee not to exceed \$2,000 per semester and not to exceed \$4,000 per fiscal year.
7. The employee signs an agreement to remain as an employee for the Town for 12 months after receipt of tuition reimbursement.

Section 3.
Section Deleted
ATM 2001

Longevity Pay

Amended:
ATM 2021

New Year's Day
Martin Luther King's Birthday
President's Day
Patriots Day
Memorial Day
Juneteenth
Independence Day
Labor Day
Indigenous Peoples Day
Veterans Day
Thanksgiving Day
Christmas Day

Each holiday will be observed by the Town on the day designated by State law.

Section 2.
Amended:
ATM 1980

If any such employee is required to work on a day which has been designated for their observance of such a holiday, the employee shall be compensated for the time worked at 1.5 times the employee's hourly rate in addition to the pay provided by Section 1 above.

Section 3.
Amended:
ATM 2017

All regular, non-exempt reduced-hours employees shall be entitled to the holidays listed in Section 1 except that holiday pay for a given holiday shall be provided only for the number of hours the employee would have ordinarily worked that day if it were not a holiday.

Any Per Diem Firefighter/EMT who works on a holiday shall be compensated at 1.5 times the employee's hourly rate. For the purposes of New Year's Day, Independence Day, and Christmas Day, the Holiday shall be defined as January 1, July 4, and December 25, respectively, and not the actual date of observance designated by state law.

ARTICLE X. VACATIONS

Section 1.
Amended:
ATM 2024

All regular full-time employees shall accrue vacation with pay as follows:

SERVICE	ACCRUAL RATE	VACATION
Date of hire to one (1) year	6.67 hours per month	
After one (1) year	8 hours per month	96 hours, equivalent to twelve (12) work days for regular full-time employees

After five (5) years	11.33 hours per month	136 hours, equivalent to seventeen (17) days for regular full-time employees
After ten (10) years	14.67 hours per month	176 hours, equivalent to twenty-two (22) work days for regular full-time employees.

Regular full-time employees shall be allowed to use vacation in half-day increments (i.e. four (4) hours for a normal work day).

Employee accrual rate will increase on the anniversary of their hire date for years of service.

Section 2.

Amended:
ATM 2024

Regular reduced-hours and regular part-time employees shall be entitled to vacation in accordance with Section 1, except that the vacation accrual rate and Maximum Fiscal Year Accrual shall be pro-rated for the average number of weekly hours such employees are expected to work. Accordingly, such employees shall accrue vacation with pay as follows:

<i>SERVICE</i>	<i>ACCRUAL RATE</i>	<i>Maximum Fiscal Year Accrual</i>
Date of hire to one (1) year	Hourly accrual rate per month = $6.67 \times \text{expected average weekly hours} \div 40$	
After one (1) year	Hourly accrual rate per month = $8 \times \text{expected average weekly hours} \div 40$	Max hours accrual = 96 x expected average weekly hours ÷ 40
After five (5) years	Hourly accrual rate per month = $11.33 \times \text{expected average weekly hours} \div 40$	Max hours accrual = 136 x expected average weekly hours ÷ 40
After ten (10) years	Hourly accrual rate per month = $14.67 \times \text{expected average weekly hours} \div 40$	Max hours accrual = 176 x expected average weekly hours ÷ 40

Section 3.

Amended:
ATM 2025

Regular reduced hours and part-time employees may use vacation in the hourly equivalent of half-day increments for their approved work schedule (i.e. two (2) hours for a scheduled four (4) hour work day), subject to approval from supervisor or Department Head.

Section 4.

Vacation time shall not be accrued during any unpaid Leave of Absence.

Section 5.

Each vacation year begins on July 1. Vacation time earned may be taken within the vacation year it was earned. No more than two (2) weeks' vacation time may be deferred by the employee for a maximum of one (1) year. Under unusual or extenuating circumstances, additional accrued vacation time may be carried over at the discretion of the Department Head. Payment in lieu of vacation leave is not allowed, except as stipulated in Sections 7 through 9 of this Article.

Amended:
ATM 2015

Section 6. The Department Head shall approve all vacation schedules.

Amended:
ATM 2009

Section 7. If a regular, full-time employee shall retire, resign or be terminated, said employee shall be entitled to a lump sum payment on termination in the amount of base pay to which the employee would have been entitled for unused vacation under Sections 1 and 2 of this article.

Amended:
ATM 2018

Section 8. If a regular, reduced-hours employee shall terminate employment in the manner set forth in Section 7 above, the employee shall be entitled to the benefits granted to full-time employees computed in the manner provided in Section 2 above.

Section 9. If a regular, full-time employee or a regular, reduced-hours employee shall die, the benefits to which said employee would be entitled under Sections 7 and 8 above shall be paid to the employee's estate.

Section 10. If, after beginning an approved vacation, a regular full-time employee is ordered by the appointing authority or its designee to return to work, the Town shall give such employee three (3) days' vacation time for each day affected, and shall also reimburse such employee for any vacation expenses incurred as a result of being thus ordered to work.

Amended:
ATM 1987

Section 11. **VACATION PAY:** If a payday falls during a scheduled vacation, the employee may request that money be paid in advance. In order to minimize the impact on Payroll and Accounting, advance vacation pay must be requested, in writing to the Town Treasurer, not less than 28 days in advance of the date the check would be issued. Department Head shall acknowledge written requests of employee.

Amended:
ATM 2018

For employees on direct deposit, no special request is necessary. Pay will be deposited, as usual, during the vacation period.

ARTICLE XI. LEAVES OF ABSENCE

Section 1. SICK LEAVE

Amended:
ATM 2025

a. a. Employees accrue paid sick leave time in the following manner:

- Regular full-time employees accrue the hourly equivalent of **fifteen (15) days** of paid sick leave at the start of each fiscal year to be used in case of illness, or injury, or other temporary disabilities which necessitate the employee's absence from work, except for conduct which is cause for termination of the employee's employment.
- Regular, reduced hour employees accrue the hourly equivalent of **twelve (12) days** of paid sick leave at the start of each fiscal year to be used in case of illness, or injury, or other temporary disabilities which necessitate the employee's absence from work, except for conduct which is cause for termination of the employee's employment.
- Regular, part-time employees accrue the hourly equivalent of **ten (10) days** of paid sick leave at the start of each fiscal year to be used in case of illness, or injury, or other temporary disabilities which necessitate the employee's absence from work, except for conduct which is cause for termination of the employee's employment.

In addition, an employee shall be permitted to use sick leave for the following reasons:

Amended:
ATM 2025

- i. To care for a physical or mental illness, injury or medical condition affecting the employee or the employee's child, spouse/partner, parent or parent of a spouse/partner
- ii. To attend routine medical appointments of the employee or the employee's child, spouse/partner, parent or parent of a spouse/partner.
- iii. To address the effects of domestic violence on the employee or the employee's dependent child.
- iv. Any other reason as permitted by applicable law.

Amended:
ATM 2025

New Employees shall be credited at the start of employment the hourly equivalent of one sick day for each month from the start of their employment until the start of the fiscal year (inclusive of any partial months). Regular part-time employees cannot be credited more than 10 days at the start of employment. If still employed at the start of the next fiscal year, the employee will accrue sick leave in accordance with their classification as set forth above.

- b. No such employee may accumulate more than 180 days of sick leave with pay, hold more than 180 days of sick leave with pay at any one time, or accumulate such leave during any calendar month in which the employee is absent from work for more than twenty days on account of temporary disability or other paid leave of absence.
- c. If on sick leave, such employee may be compensated at the employee's regular rate of pay for absences of not more than three (3) consecutive working days, provided that the Department Head is satisfied that the employee's absence was caused by a temporary disability described in paragraph a. of this Section.
- d. The Department Head may request a doctor's certificate if an employee has been out on sick leave for more than three (3) consecutive working days. No payment on account of sick leave may exceed the employee's accrued sick leave benefit.
- e. If any such employee shall be compensated for working at another occupation during any such period of temporary disability, the employee shall forfeit all sick leave with pay to which the employee might otherwise be entitled for every day devoted to such other occupation.
- f. In the event that such an employee shall be entitled to disability compensation pursuant to the provisions of the Workers' Compensation Act, the employee may take whatever sick leave benefits to which the employee may otherwise be entitled to bring the total compensation up to the full rate of pay provided for the employee's other position.
- g. When an employee is on sick leave or receiving Worker's Compensation benefits and the employee's accrued sick time expires, further benefits under this plan will no longer accrue. Health insurance and other benefits that do continue to apply will be consistent with COBRA and MGL's c. 152 and 32B.

h. Sick Leave Bank

There is hereby created a Sick Leave Bank (the "Bank") to provide offsetting pay for a limited time to those participating Town employees (the "Participants") who have exhausted their personal accrued leave time, separate from other sick leave benefits (short-term and/or long-term disability), in all of its forms, and suffer from a disabling injury or illness. Such benefits are intended to augment an employee's sick leave benefit in cases

involving catastrophic or long-term illness or accident not covered by Workers' Compensation or Injured on Duty (IOD) Leave. The Bank is a voluntary, participative arrangement entered into by Town employees seeking to provide some measure of relief to ill or disabled peers and does not represent an obligation upon the Town to create time upon the records of the Bank for use by Participants beyond the time contributed by Participants or as otherwise established within this policy.

Administration of the Bank: The records of time contributed to and drawn from said Bank shall be maintained by the Treasurer/Collector's Office, which is charged with maintaining and tracking time. Approvals and disapprovals of membership and withdrawals shall be administered by the Town Administrator subject to any appeal process established herein provided, however, if the Town Administrator shall become a Participant in the Bank, the Chair of the Select Board shall act in the stead of the Town Administrator with respect to any decision required to be made with respect to the Town Administrator's participation in the Bank.

Eligibility for the Bank: All employees eligible to receive and accrue sick leave are eligible to apply to enroll in and participate in the Bank after completion of their six-month probationary period and the attainment of one week of sick time (pro-rated for part-time service). Any such employee represented by a bargaining unit is only eligible to apply to and enroll in the Bank if the entity bargaining on their behalf has negotiated for the inclusion of this policy within their Collective Bargaining Agreement.

Initial Membership Application: Applications for enrollment in the Bank shall be on a form to be designed by the Town Administrator and will only be accepted for consideration during the so-called "Open Enrollment" period established annually for employees to enroll in and/or change their enrollments in the Town's various insurance programs. However, upon creation of the Bank, there shall be a period of thirty (30) days thereafter in which employees may apply to become a Participant in the Bank.

Initial Membership Deposit: Applications for enrollment shall provide authorization for the Town to withdraw an initial deposit of at least two (2) days of sick leave from the accrued sick leave time of the applicant for transfer to the Bank and may authorize up to four (4) days of sick leave time to be transferred to the Bank.

Annual Membership Deposit: Annually, during the Open Enrollment Period, Participants must provide authorization for the Town to withdraw an additional deposit of one (1) day of sick leave from the Participant's accrued sick leave time for transfer to the Bank and may authorize up to four (4) days of sick leave time to be transferred to the Bank.

Opt-Out Provision: Any Participant may remove himself or herself from the Bank at any time; however, once removed, the employee may not withdraw any sick leave contributed to the Bank at the time they initially joined or that they contributed to the Bank as part of any subsequent contribution.

Loss of Deposits: Deposits of sick leave time become the sole property of the Bank and are not returned to the Participant for their sole use, except in accordance with the application for a withdrawal as outlined below.

Application for Withdrawals: A Participant, or their designee, may apply to

withdraw time from the Bank upon a form to be designated by the Town Administrator. Said form shall require a certification from a medical or mental health professional licensed by the Commonwealth of Massachusetts as to the disabling injury or illness, an indication as to how long the condition may persist, and a certificate of the Town Officer maintaining the Bank of any and all time the applicant has remaining of their personal accrued leave time, in all forms, which must be fewer than eighty (80) hours of total leave time at the time of application.

Maximum Withdrawal and Use Thereof: No Participant may be granted more than an initial grant of twenty (20) days of leave from the Bank in any twelve-month calendar year period. Any such grant of leave may not be drawn against until all other available leave time on the books of the Participant has been fully exhausted.

Continuing Accruals of Sick Leave: Under no circumstances may a Participant, while using time derived from the Bank, accrue any type of leave.

Refunds for Monies Recovered: Any Participant who subsequently receives any form of reimbursement for any Town-offered disability or Worker's Compensation Policy covering any illness or disability originally covered by a withdrawal of time from the Bank shall pay to the Town the value of the duplicate coverage and the Treasurer shall give credit to the Bank for the number of days for which the Town was reimbursed.

Appeals: Should an application for withdrawal be denied, the Participant may submit an appeal in writing to the Town Administrator. The Town Administrator will then convene a three-member ad-hoc panel which shall be established within three (3) business days to decide the matter. The ad-hoc panel will consist of an appointee from the Town Administrator, the Participant shall appoint one member to the panel, who is knowledgeable of the facts of the situation and will serve as an advocate of the Participant, and the Chair of the Personnel Board, or designee, who will serve as the ad-hoc chair. The panel shall decide the matter within five (5) business days of appointment of the third panel member.

Extraordinary Circumstances: In extraordinary circumstances of illness or disability during a period of time in which an employee was not eligible to apply for membership in the Bank, the Town Administrator may make a one-time call for contributions of sick leave time in any amount for a specific employee who shall be identified in the call for voluntary contributions. Any employee granted time under these provisions shall not be eligible to accrue leave time during any such period of time and any voluntary contribution made in excess of that needed to meet the needs of the employee shall be transferred to the permanent records of the Bank.

Section 2.

Amended:
ATM 2018

BEREAVEMENT LEAVE

In the event that the spouse/partner, child, foster child, step-child, grandchild, father, mother, step-parent, sister, brother, grandparent, father-in-law, mother-in-law, son-in-law or daughter-in-law of a regular, full-time employee shall die, the Department Head shall grant such employee a leave of absence with pay for a period not to exceed five (5) working days. In the event that the aunt, uncle, brother-in-law or sister-in-law of a regular, full-time employee, or of the employee's spouse/partner, shall die, the Department Head shall grant such employee a leave of absence with pay for a period not to exceed one (1) working day.

Section 3.

Amended:
ATM 2009

JURY DUTY

If a regular, full-time employee or a regular, reduced-hours employee is called to serve on jury duty, the employee shall be paid the difference between the employee's compensation for serving on jury (excluding reimbursement of out-of-pocket expenses) and the compensation provided for the employee's town position. All such employees shall make every reasonable attempt to report for work on the days on which they serve. Reasonable documentary proof of actual service of jury duty must be presented for this compensation to be paid.

Section 4.

Amended:
ATM 2018

MILITARY LEAVE

Any EMPLOYEE who is a member of an organized unit of the ready reserve of the armed forces, who, in order to receive military training with the armed forces of the United States not exceeding seventeen (17) days in any one calendar year, requires leave from their position and who gives notice to the Department Head of the date of departure and date of return for the purposes of military training, and of the satisfactory completion of such training immediately thereafter, and who is still qualified to perform the duties of such position, shall be entitled to be restored to their previous, or a similar, position with the same status, pay and seniority, and such period of absence for military training shall be construed as a military leave of absence. Such EMPLOYEES shall be paid the compensation that they would otherwise have received during their leave, less all monies that they received from the military (excluding reimbursement of out-of-pocket expenses) for such training. Such absence for military training shall not affect the EMPLOYEE's right to receive normal vacation, sick leave,

advancement and other advantages of their employment normally to be anticipated in their particular position. The EMPLOYER will comply with the Gulf War Veterans' Act.

Section 5.

Amended:
ATM 2025

PERSONAL LEAVE

Each regular, full-time employee shall be eligible for three (3) days of Personal Leave during each fiscal year, subject to the following conditions:

- a. Personal leave may be used for personal reasons and such leave shall be taken with the prior approval of the Department Head. Such approval shall not be unreasonably withheld.
- b. During the first year of employment, each such employee may be eligible for one day of paid personal leave for each four (4) months that the employee has worked.
- c. Unused personal day(s) may be converted to a sick day for the following fiscal year. However, if the employee has reached the maximum amount of sick days accrued, no conversion will occur and the unused personal day(s) will be forfeited.

d. All regular, reduced-hours employees shall be entitled to personal leave, calculated on a pro rata basis by multiplying 3 by a fraction, of which the numerator is the average number of hours worked by such employee each week and the denominator is forty.

Section 6.

Amended:
ATM 2018

SMALL NECESSITIES LEAVE

Eligible employees may take small necessities leave in accordance with and subject to the provisions of M.G.L. c. 149, Section 52D.

Section 7.

Amended:
ATM 2015

UNPAID LEAVES OF ABSENCE

An unpaid leave of absence may be granted by the Department Head in consultation with the Select Board or the Library Board of Trustees, who will consider, among other things, the provisions of the Family and Medical Leave Act.

Section 7a.

Amended:
ATM 2009

COURT APPEARANCES

Unless appearing in Court on Town business or on Jury Duty, employees covered under this Plan, may use vacation or personal time or take unpaid leave for court appearances.

Section 8.

Amended:
ATM 2018

FAMILY AND MEDICAL LEAVE ACT(FMLA)

Eligible employees may take Family and Medical Leave in accordance with and subject to the provisions of the Family and Medical Leave Act (FMLA). For the purposes of determining the twelve-month period during which the leave may be taken, the Town will utilize a rolling twelve-month period.

ARTICLE XII. BENEFITS

Section 1.

Amended:
ATM 2008

Medical Insurance - The Town will continue to provide the following plans or their equivalents: an Indemnity Plan paid at fifty percent (50%) by the Town and an HMO plan paid at seventy-five percent (75%) by the Town.

Section 2.

Amended:
ATM 2002

Group Life, Accidental Death, and Dismemberment Insurance - The Town will continue to provide the same insurance or its equivalent that is presently in effect and pay fifty percent (50%) of the premium for this insurance for the first ten thousand dollars coverage (\$10,000). The amount of coverage shall be a minimum of ten thousand dollars (\$10,000.00).

Section 3.

Amended:
ATM 2002

Liability Insurance - The Town will continue to provide the Liability Insurance or equivalent that is presently in effect.

Section 4.

Amended:
ATM 2002

Disability Insurance - The Town will continue to provide the Disability Insurance or equivalent that is presently in effect. The Town will continue to pay fifty percent (50%) of the premium for this insurance.

Section 5.

Amended:
ATM 2002

Changed Benefits - In the event the Town changes benefits or terms relating to insurance, in excess of or more advantageous to the employees than those provided for in this Article, such benefits or terms shall prevail to the extent permitted by law.

Section 6.

Amended:
STM 11/26/84

The Town will pay one-half the premium costs payable by a retired employee for Group Life Insurance and for Group General or Blanket Hospital, Surgical, Medical, Dental and other Health Insurance, as set forth in MGL Ch.32B§9A; provided the following eligibility conditions apply.

- a. The benefits named above are part of the Benefits Package offered to all eligible full-time employees.
- b. The retired employee is a member of Middlesex Retirement System, Massachusetts Teachers Association or any other retirement system recognized by the Town of Boxborough, and the employee meets the requirements for retirement as set forth by such system.

Section 7.

Amended:
ATM 2025

Medical Insurance Opt-Out Stipend –

Effective July 1, 2025, the Town will offer a maximum stipend of \$2,400 per year for employees who opt-out of receiving medical insurance through the Town subject to all of the following terms:

- i. The Town will pay the stipend to qualifying employees on the same payroll basis as if the employee had deductions being withheld for insurance had they been enrolled in such insurance. The payment schedule for the stipend will be biweekly in twenty-six (26) equal payments per fiscal year.
- ii. The employee must provide proof of current outside medical insurance coverage to qualify for the opt-out stipend.
- iii. An employee does not qualify for the opt-out stipend if the employee's spouse/partner or family member is employed by either the Town of Boxborough or the Acton-Boxborough Regional School District and the employee seeking to receive the opt-out stipend is insured by the Town of Boxborough or the Acton-Boxborough School District through the spouse/partner or family member.
- iv. Except as set forth in Section v., employees who receive this stipend may only opt back in during the annual open enrollment in the fiscal year that follows.
- v. Employee may opt back into the Town's health insurance outside of the open enrollment period through a qualifying event/hardship as defined by the Town's

health insurance provider. The payment of the opt-out stipend will end when an employee opts back into the Town's health insurance.

vi. Payment of the opt-out stipend will end for employees once they have separated employment with the Town. Separated employees will no longer receive the stipend.

ARTICLE XIII. LAYOFFS

Section 1. In the event that the Town shall determine that it must lay off employees of the Town for budgetary reasons, the Department Head shall notify the employee as soon as practicable.

Section 2. Trainee employees will be laid off first.

Amended:
ATM 2009

ARTICLE XIV. DISCIPLINARY ACTIONS AND DISMISSAL

Entire Article
replaced ATM 2003

Section 1. Statement of Responsibilities – It is the responsibility of all employees to comply with regulations necessary for the proper operation of the departments in the Town of Boxborough.

Section 2. Enforcement – Department Heads are responsible for enforcing these regulations and reporting problem situations to the Select Board or the Library Board of Trustees.

Section 3.	Types of Disciplinary Action – Disciplinary action or measures shall include the following: Oral Reprimand, Written Reprimand, Disciplinary Probation, Suspension without pay, and/or Discharge. Such actions may begin at a level appropriate to the offense.
Section 4.	Severity of Discipline – The disciplinary action as specified should be consistent with the seriousness of the offense or behavior involved.
Section 5.	Reasons for Disciplinary Action – Disciplinary action may be imposed upon an employee for documented failure to fulfill their responsibilities as an employee. Examples of employee failure to fulfill their responsibilities as an employee include, but are not limited to:
Amended: ATM 2018	<ul style="list-style-type: none"> a. Willful violation of provisions of the Town Personnel Administration Plan or Town Policies. b. Negligence in the care of Town property. c. Habitual (in excess of allotted leaves) tardiness and/or absence from duty. d. Refusal to perform a reasonable amount of compensated work after working hours when given advance notice of and directed to by their supervisor. e. Insubordinate action or behavior that is perceived to violate generally accepted rules of conduct as befits an employee of the Town. f. Under the influence of alcohol or a controlled substance while on duty, or in possession of alcohol or a controlled substance while on duty. g. Conduct which reflects unfavorably upon the Town. h. Violation of any reasonable or official order or failure to carry out any lawful and reasonable directions made and given by a proper supervisor. i. Any other instance or situation of such seriousness that disciplinary action is considered warranted. j. Conviction of a felony.
Section 6.	Reprimand Procedure – A Department Head who notes unsatisfactory job performance, or non-compliance with written regulations, may, if other discipline isn't warranted, issue an oral or written reprimand to the employee, including reason(s) for the reprimand, and an offer of assistance on the part of the Department Head in correcting the unsatisfactory situation. Oral reprimands shall be presented with maximum regard for minimizing embarrassment to the employee before other employees or the public.
Section 7.	<p>Disciplinary Probation</p> <ul style="list-style-type: none"> a. Placement on Disciplinary Probation – If oral or written reprimand fails to correct unsatisfactory job performance, or non-compliance with department regulations, an employee may be required to serve a maximum ninety (90) day disciplinary probation. Duration of the probation is at the discretion of the Department Head. The employee will receive a written notice stating reasons for the disciplinary probation and the effective date of such action. Disciplinary probation will be imposed where this action is not in conflict with requirements of current labor agreements. b. Expiration of Disciplinary Probation – The expiration of disciplinary probation does not diminish the Department Head's right to consider an individual's overall work history when making decisions relating to discipline or discharge. When the employee's disciplinary probation expires, the Department Head will notify the Select Board or the Library Board of Trustees, in writing, that: <ul style="list-style-type: none"> 1) The employee's performance and behavior was satisfactory and that the employee be retained in their position, OR

2) The employee's performance and/or behavior remained unsatisfactory and that it is recommended that the employee be either suspended or discharged.

Section 8.

Amended:
ATM 2009

Suspension – At the discretion of the Department Head, with notification to the Select Board or the Library Board of Trustees, an unsatisfactory employee may be suspended without pay for a period or periods that will not exceed a total of thirty (30) days in any twelve-month period. Such suspension may be in lieu of disciplinary probation, or at the expiration of the disciplinary probation, depending upon the situation. The employee will receive a written notice stating reasons for the suspension and the effective date. At the end of the suspension period, and a reasonable observation period of no less than ninety (90) days, the Department Head will inform the Select Board or Library Board of Trustees of the employee's improved behavior/performance and their recommended retention of the employee, or of the employee's continued unsatisfactory behavior/performance, and their recommended discharge of the employee.

Section 9.

Discharge – An employee may be discharged either because of unsatisfactory on the job or for violation of Town regulations. Prior to any employee's discharge, both the Personnel Board Chair and the Select Board Chair should be consulted. Examples of employee actions which may result in immediate termination include, but are not limited to:

- Theft or dishonesty
- Assault or other violent behavior
- Falsification of records
- Intentional or malicious damage to Town property
- Violation of another person's civil rights
- Concealment of an error or omission of pertinent facts

Section 10.

Amended:
ATM 2018

Employee Appeal – Pursuant to Article XV, Section 2, the employee shall have the right to appeal their placement on disciplinary probation, suspension, or discharge at step 2 of the grievance procedure, and the case shall be handled in accordance with this procedure. Suspensions or discharges made during the initial training period or at the expiration of the initial training period are not appealable. A decision not to reappoint an individual whose term has expired is not a dismissal for purposes of the Plan and is not subject to challenge.

Section 11.

Documentation – All documentation related to oral and written reprimands and disciplinary actions shall be retained in the employee's official personnel file. It is the Town's policy not to remove any disciplinary documents from an official personnel file.

ARTICLE XV. RESOLUTION OF COMPLAINTS/GRIEVANCES

Section 1.

Amended:
ATM 2018

A grievance/complaint is defined as any dispute between an employee and the Town concerning the meaning, interpretation, or application of an express and specific provision of this document.

Section 2.

Amended:
ATM 2002

The following is the grievance procedure:

Amended:
ATM 2015

Informal Step: The aggrieved employee shall take up the grievance with the Department Head, informally, within fourteen (14) calendar days of its occurrence. The Department Head shall attempt to address the grievance after an informal meeting.

Step 1: The aggrieved employee shall take up the grievance, in writing, with the Personnel Board. "In writing" shall mean that the grievance is detailed, and a cover sheet in the form of the COMPLAINT/GRIEVANCE FORM (per Attachment A) shall be generated within fourteen (14) calendar days from the date of the informal meeting required by the Informal Step. The Department Head must sign the form indicating that the Informal Step has occurred.

The time clock for escalation of the grievance shall be started only by personal receipt of documents by the Chair of the Personnel Board. The Personnel Board shall establish the dates for further escalation and shall attempt to adjust or settle the matter, and respond in writing within fourteen (14) calendar days from receipt by the Chair.

Step 2: If the grievance still remains unsettled, it shall be presented to the Select Board, or the Library Board of Trustees, in writing within fourteen (14) calendar days of the Personnel Board answer in Step 1. The Select Board, or the Library Board of Trustees, will have a hearing on the grievance within fourteen (14) calendar days of the receipt of the grievance and shall respond, adjust, or settle the matter, in writing, within fourteen (14) calendar days from the date of the hearing.

Section 3.

Amended:
ATM 2002

Any grievance that is not pursued in accordance with the time limits specified herein, or as extended by mutual agreement, is deemed waived. The parties may, by mutual agreement in writing, extend the time limits referred to in this Article.

Section 4.

Amended:
ATM 2002

No grievance based on an event or condition that occurred or existed prior to the acceptance of this article may be the subject of a grievance.

Section 5.

Amended:
ATM 2002

The failure of the employee to file a grievance, or the decision of the employee not to file a grievance, in one or more instances, shall not be deemed to be a waiver if an employee chooses to file a grievance in any other instance or instances.

ARTICLE XVI. COMPENSATION FOR POSITIONS

Amended:
ATM 2025

Section 1.

The Compensation of Positions per the Schedule establishes the position categories, the wage rates, and the step advancements. Regular Full-time, Reduced Hours and Part-time Employees are eligible for step advancements subject to Article VI, Section 7.

Section 2.

Section Deleted
ATM 2009

ARTICLE XVII. PERFORMANCE REVIEWS

Section 1.

Amended:
ATM 2000

INTENT

ATM 2009

The employee performance review is intended to:

- a. Provide a method of improving the effectiveness and efficiency of the individual.
- b. Serve as a conduit for communication and feedback outside of routine daily interactions.
- c. Provide a means of reflecting upon, summarizing, and quantifying performance.
- d. Provide a process for establishing goals and objectives.
- e. Provide a basis for formal personnel decision making.

- f. Serve as a basis for recognizing accomplishments and needs for guidance, development, training, and support.

Section 2.

ADMINISTRATIVE PROCEDURES

Amended:
ATM 2002

The Department Head, with input from any Boards or Committees directly supported by the employee, shall review performance at the end of the initial training period and annually thereafter.

Amended:
ATM 2017

Performance shall be reviewed on an Employee Evaluation Form that directly correlates to the respective job description for each employee. Attendance, promptness, performance, and length of service shall be considered in making recommendations. A written evaluation of at least "proficient" shall entitle an employee to a one-step increase until the maximum step of the class has been reached.

Amended:
ATM 2025

Upon completion of the evaluation, the Department Head will review the appraisal with the Employee and if appropriate will forward a Pay Change Request to the Finance Director and Treasurer for implementation. All pay changes shall conform to contractual obligations and/or the approved Personnel Administration Plan, including the Schedule.

After discussing the review with the Department Head, the employee must sign the evaluation form indicating that the employee has seen the evaluation.

The completed evaluation form is then returned to the Town Administrator for filing in the employee's file. Employees and Department Heads are encouraged to keep copies of the evaluation if they choose.

Section 3.

Ratings

Amended:
ATM 2017

- 1. Outstanding:** Significantly exceeds established job standards with exceptional quality, quantity and timeliness of work. Always achieves exceptional results well beyond those expected of the position.
- 2. Highly Effective:** Consistently exceeds established job standards for quality, quantity and timeliness of work. Often achieves results beyond those expected for the position.
- 3. Proficient:** Generally proficient at established job standards for quality, quantity and timeliness of work. Meets goals and objectives. Occasionally exceeds established job standards.
- 4. Requires Development:** Meets some established job standards for quality, quantity and timeliness of work. Requires improvement in meeting goals and objectives. May require more supervision than expected for assignment.
- 5. Unsatisfactory:** Does not meet established job standards for quality, quantity, and timeliness of work. Requires continual close supervision and direction. Performance is well below standards, not acceptable, and requires immediate improvement.

The annual rating should never come as a surprise to the employee. Ratings 4 and 5 above may not be used unless prior, documented, discussions of the issues have been held between the Department Head and the employee.

ARTICLE XVIII. MANAGEMENT RIGHTS

Amended:
ATM 2009

Section 1.

Amended:
ATM 2015

This Personnel Administration Plan is not intended to violate any federal, state, county or municipal laws, nor shall anything in this document be interpreted as diminishing the right of the Town to determine and prescribe the methods and means by which its operation of the departments shall be conducted, except as may otherwise be provided in this document.

Section 2.

Amended:
ATM 2018

The Town shall exercise the customary rights and responsibilities of the management of Town departments. The Town shall have the exclusive right to manage the Town departments, to direct the working forces, to contract and subcontract, to determine the operations, the methods, the processes and procedures, the schedules and work assignments. The Town has the right to hire, layoff, promote, demote, transfer, assign, discipline or discharge, maintain discipline, and require the observance of the Town's reasonable rules and regulations. The Town may dismiss any employee with or without cause, as long as the dismissal does not violate local, state or federal law. The Town may dismiss any employee with an overall performance rating below "proficient" if the rating has not been remedied to "proficient" in six (6) months. The Town may relieve employees from duty because of lack of work or other proper reasons. The Town has the exclusive and sole right to determine and maintain equitable standards of performance, and to attain and maintain efficiency.

Section 3.

The failure of the Town to exercise, or the decision of the Town not to exercise, any of its management rights in one or more instances, shall not be deemed to be a waiver by the Town if it chooses to enforce the right or rights in any other instance or instances.

NOTES:

- MISCELLANOUSE PROVISIONS (Formally Article XVI) was removed, ATM 2009. Section 1 is now Article III §10; Section 2 is now Article VI § 2b.
- AFFIRMATIVE ACTION POLICY (Formally Article XIX) was removed to the Employee Handbook, ATM 2009.
- ALCOHOL AND DRUG FREE WORKPLACE POLICY (Formally Article XX) was removed to the Employee Handbook, ATM 2009.
- HARASSMENT POLICY (Formally Article XXI) was removed to the Employee Handbook, ATM 2009.
- HIRING POLICY (Formally Article XXII) was removed to the Employee Handbook, ATM 2009.

ATTACHMENT A: COMPLAINT/GRIEVANCE FORM

Town of Boxborough Complaint/Grievance Form

Statement of grievance (including a summary and the date of occurrence):

Article & Section reference from Contract or Personnel Administration Plan:

Statement of Remedial Action Sought:

Supporting Evidence (list of enclosures):

Submitted by:

Signature of Aggrieved

Date

Step	Procedural Recipient	Procedural Date of Escalation	Aggrieved's Signature	Date/Time Submitted	Recipient's Signature	Date/Time Received
Informal	Department Head	(14 cal. days)				
Step 1	Personnel Board	(14 cal. days)				
Step 2	BOS/Library Board of Trustees	(14 cal. days)				
Step 2b	BOS/Library Board ruling	(30 cal. days)				

Form amended ATM 2009

FY2026 Classification and Compensation Schedule
Regular Full-Time, Reduced Hours and Part-Time Employees

GRADE	POSITIONS	FLSA Status	Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7	Step 8	Step 9	Step 10	Step 11	Step 12	Step 13	Step 14
16	Assistant Town Administrator	Exempt	92,348	94,657	97,023	99,449	101,935	104,484	107,096	109,773	112,517	115,330	118,213	121,169	124,198	127,303
	Police Lieutenant	Non-exempt														
15	Human Services Director	Exempt														
	*Inspector Bldgs Commissioner (BICO)															
	*Finance Director		78,596	80,561	82,575	84,639	86,755	88,924	91,147	93,426	95,761	98,155	100,609	103,124	105,702	108,345
	*Town Assessor															
	*Director of Land Use and Permitting															
	Town Treasurer/Collector															
14	Community Services Coordinator	Exempt														
	Council on Aging Coordinator		66,888	68,561	70,275	72,031	73,832	75,678	77,570	79,509	81,497	83,534	85,623	87,763	89,957	92,206
	Town Clerk/Temporary Town Clerk															
	Recreation Services Coordinator	Non-Exempt	32.16	32.96	33.79	34.63	35.50	36.38	37.29	38.23	39.18	40.16	41.16	42.19	43.25	44.33
13	Associate Town Planner	Exempt														
	Youth Services Librarian		61,732	63,275	64,857	66,478	68,140	69,844	71,590	73,380	75,214	77,095	79,022	80,998	83,022	85,098
	Information Services Librarian	Non-exempt														
	Technical Services Librarian		29.68	30.42	31.18	31.96	32.76	33.58	34.42	35.28	36.16	37.06	37.99	38.94	39.91	40.91
12	Assistant Town Accountant	Non-Exempt														
	Assistant Treasurer/Collector		27.50	28.18	28.89	29.61	30.35	31.11	31.89	32.68	33.50	34.34	35.20	36.08	36.98	37.90
	Administrative Assistant															
	Conservation Agent															
11	Animal Control Officer	Non-exempt														
	Department Assistant		25.59	26.23	26.88	27.56	28.24	28.95	29.67	30.42	31.18	31.96	32.76	33.57	34.41	35.27
10	Sr. Library Assistant	Non-exempt														
	Local Transit Operator		23.79	24.39	25.00	25.62	26.26	26.92	27.59	28.28	28.99	29.71	30.46	31.22	32.00	32.80
9	Library Assistant	Non-exempt	22.14	22.69	23.26	23.84	24.44	25.05	25.67	26.32	26.97	27.65	28.34	29.05	29.77	30.52
8	Van Dispatcher	Non-exempt	20.60	21.11	21.64	22.18	22.74	23.30	23.89	24.48	25.10	25.72	26.37	27.03	27.70	28.39

* Position is under three-year contract

FY2026 Classification & Compensation Schedule
Temporary, Per Diem and Intermittent

SG	Hourly (All Non-exempt)	FY26 Rate	Stipends (Annual)	Rate
0	CIT	15.72	Field Driver	\$45
0	Intern (Town Hall)	15.72	Registrar Member	\$275
1	Counselor	16.33	Registrar Chairperson	\$925
1	Election Workers	16.33	Cemetery Superintendent	\$5,000
2	Media Production Technician	16.94	Animal Inspector	\$1,015
2	Seasonal Conservation Officer	16.94	Technology Liaison	\$7,500
3	Clerk of Elections	17.57	-	-
4	Lead Counselor	18.23	-	-
5	Van Driver	18.92	-	-
8	Lock Up Attendant	23.32	Fee Based	Rate
8	Winter Sports Director	23.32	Wiring Inspector	90% Permit Fees
8	Specialty Instructor Level I	23.32	Plumbing & Gas Inspector	90% Permit Fees
9	Substitute Library Assistant	22.14	Meeting Secretaries	\$141.97/meeting
10	Specialty Instructor Level II	23.89		
10	Summer Recreation Director	23.89		
10	Snow Plow Operator	23.89		
10	Call EMT	23.89		
10	Call Firefighter	23.89		
11	Firefighter/EMT	25.59		
11	Animal Control Officer	25.59		
11	Lead Summer Recreation Director	25.59		
11	Veterans Services Officer	25.59		
13	Reserve Police Officer	29.68		
14	Fire Lieutenant	32.16		
15	Fire Captain	37.78		
16	Deputy Fire Chief	44.40		
NR	Asst. Building Inspector	32.85		
NR	Call Building Inspector	38.24		

For Informational Purposes
Personal Contracts, CBA's and Elected Officials
FY2026

Personnel Contracts		
Position	Contract Expires	FY2026
DPW Director	6/30/2026	\$130,000
Fire Chief	6/30/2027	\$155,000
Library Director	6/30/2028	\$97,351
Police Chief	6/30/2026	\$155,000
Finance Director	6/30/2027	\$140,750
Town Administrator	11/06/2025	\$173,534

Public Safety Positions Governed by Collective Bargaining Agreements (CBA's) - expires 6/30/2028							
Position	Officer Steps	Step 1	Step 2	Step 3	Step 4	Step 5	Step 6
Police Sergeant		\$ 41.14	\$ 41.88	\$ 43.27			
Police Officer*		\$ 33.57	\$ 34.24	\$ 34.92	\$ 35.62	\$ 36.34	\$ 37.06
Fire Captain	\$40.77						
Fire Lieutenant	\$38.27						
Firefighter/EMT		\$ 29.42	\$ 30.16	\$ 30.91	\$ 31.68	\$ 32.47	\$ 33.28

Department of Public Works (CBA) - expires 6/30/2028														
Position	Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7	Step 8	Step 9	Step 10	Step 11	Step 12	Step 13	Step 14
Highway Team Leader	\$32.28	\$33.09	\$33.92	\$34.77	\$35.64	\$36.53	\$37.44	\$38.38	\$39.34	\$40.32	\$41.33	\$42.36	\$43.42	\$44.50
Buildings & Grounds Team Leader	\$29.79	\$30.53	\$31.30	\$32.08	\$32.88	\$33.70	\$34.54	\$35.41	\$36.29	\$37.20	\$38.13	\$39.08	\$40.06	\$41.06
Skilled Laborer	\$27.70	\$28.40	\$29.11	\$29.83	\$30.58	\$31.34	\$32.13	\$32.93	\$33.75	\$34.60	\$35.46	\$36.35	\$37.26	\$38.19
Fleet Maintenance Mechanic	\$27.70	\$28.40	\$29.11	\$29.83	\$30.58	\$31.34	\$32.13	\$32.93	\$33.75	\$34.60	\$35.46	\$36.35	\$37.26	\$38.19
Laborer	\$23.97	\$24.57	\$25.19	\$25.82	\$26.46	\$27.12	\$27.80	\$28.50	\$29.21	\$29.94	\$30.69	\$31.46	\$32.24	\$33.05
Transfer Station Operator	\$23.97	\$24.57	\$25.19	\$25.82	\$26.46	\$27.12	\$27.80	\$28.50	\$29.21	\$29.94	\$30.69	\$31.46	\$32.24	\$33.05

Elected Officials		
Position	FY2026	
Constable	\$7.00	warrant
Town Clerk	\$84,298	annually

* New Employees hired without Certification as a MA Police Officer will be paid at the rate of 90% of Step 1