

Reverse 911 Script
March 19, 2020

Hello, this is Warren Ryder, Chief of Police in Boxborough. We are reaching out to residents to let you know what steps the Town is taking in response to the Coronavirus outbreak. The transcript of this call is available on the Town website if you need to check on any of the contact information provided within this update.

In partnership with the Boxborough Police Department and Elder Affairs Officer Tyler McElman, the Council on Aging & Community Services department will conduct outreach to isolated and high-risk community members during the ongoing COVID-19 public health crisis. We will work with individuals to identify an individual plan for impacted residents to have a sufficient stock of food and medications.

If you or someone you know are unable to obtain your vital food and medical necessities, please contact the COA outreach line at 978-264-1734. The line will be checked regularly during business hours and someone will contact you to provide assist. Again, the telephone number for the COA outreach line is 978-264-1734.

The Acton-Boxborough Neighbor Brigade will be helping deliver meals strictly to families that are homebound due to extreme situations such as lack of transportation or self-isolation or quarantine due to COVID-19. The telephone number for this service is (866) 896-3599. This toll-free number will be voicemail only so please leave your first and last name, your address, phone number and how many people reside in the home. You do not need to have children in the schools, but if you do, please include your children's first and last name in your message. Food will be delivered during the regularly scheduled days when the school is distributing meals from the high school. Again, the telephone number for the Acton-Boxborough Neighbor Brigade is (866) 896-3599

The Acton-Boxborough Regional School District is also providing bagged lunches for citizens in need. Lunches can be picked up in front of the high school from 11:30 - 1:00 on weekdays.

Town Hall and DPW are closed to the public, staff are available to the public via telephone and email. Online payments and services can be found on the Town website. Access to the Police and Fire Stations is also limited.

The Sargent Memorial Library is closed. Patrons are encouraged to visit the library website to take advantage of the Library's extensive online resources.

The Transfer Station is open during normal hours of operation, Wednesday 11:00 am to 7:00 pm and Saturday 8:00 am to 4:00 pm.

This is an unprecedented situation and we appreciate residents' patience and cooperation as Town officials work to address the immediate needs of the community. Above all, we encourage residents to remain calm and make informed decisions. If you feel sick, seek out medical attention or stay home. Remember to wash your hands thoroughly with soap/water. The practice of social distancing is crucial to ensuring the situation does not grow worse. Public safety personnel will continue to respond to incidents. However, they are also following the precaution of social distancing

In conclusion, please stay informed and take responsible measures to keep your neighbors and families safe. On behalf of the Boxborough Select Board and Town staff, thank you.